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NEDERLAND

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# Ambulance care in the Netherlands

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# Taking care together: 25 regions & sector organization

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# Ambulance care

## A short-video-story





# Incidentmanagement: part of the job for all rescuers & caregivers

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# Five best practices ambulance care post crash





# Level of education ambulance caregivers

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## Dispatchcenter operator

- RN
- Education dispatch
- EQF level 5/6

## Ambulancenurse

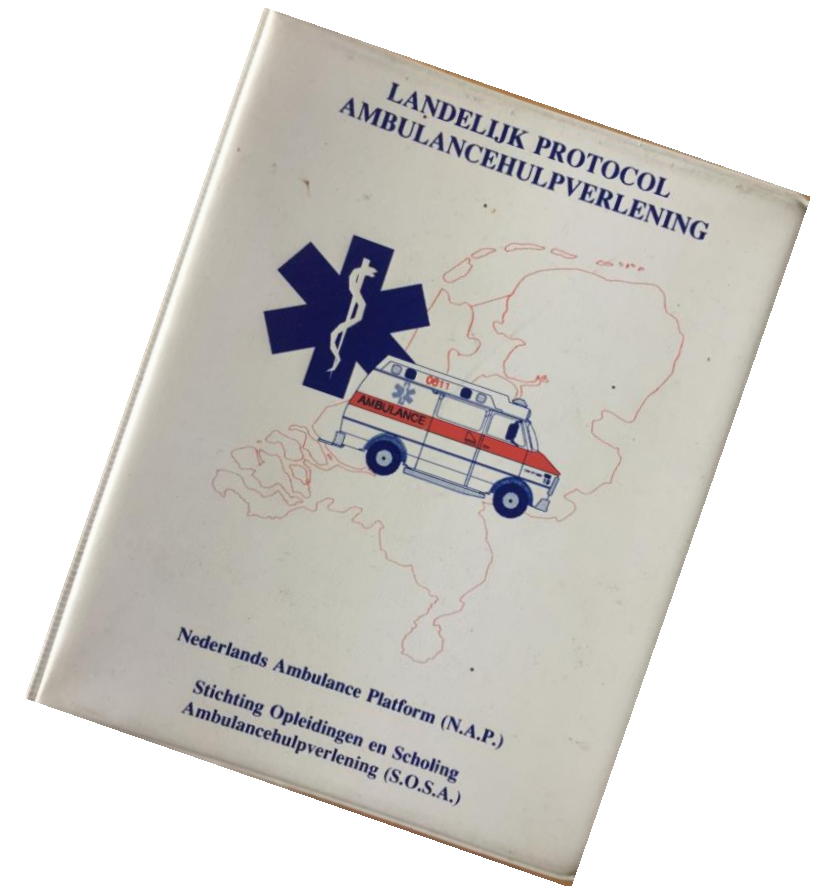
- RN
- IC/CCU/Anesthesiology/SEH
- Education ambulancenurse
- EQF level 6 (5)
- *BMH-experiment by law for 5 years*



## Ambulancedriver

- First aid/ BLS course
- Driving licence
- Education ambulancedriver
- EQF level 4

# The national protocols ambulance care



1980

Founding : Dutch ambulance platform

1992

First national protocol

1995

Reducing EMS services 236 to 129,  
national EMS-uniform (no copyright)

2007

National process EMS flowchart

2016

8<sup>th</sup> national protocol 2014

8.1<sup>th</sup> national protocol 2016

9<sup>th</sup> national protocol 2020



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# Benefits of national protocols ambulance care 2018

Uniformity in quality of care

Dispatchers can use all ALS-ambulances

App and book

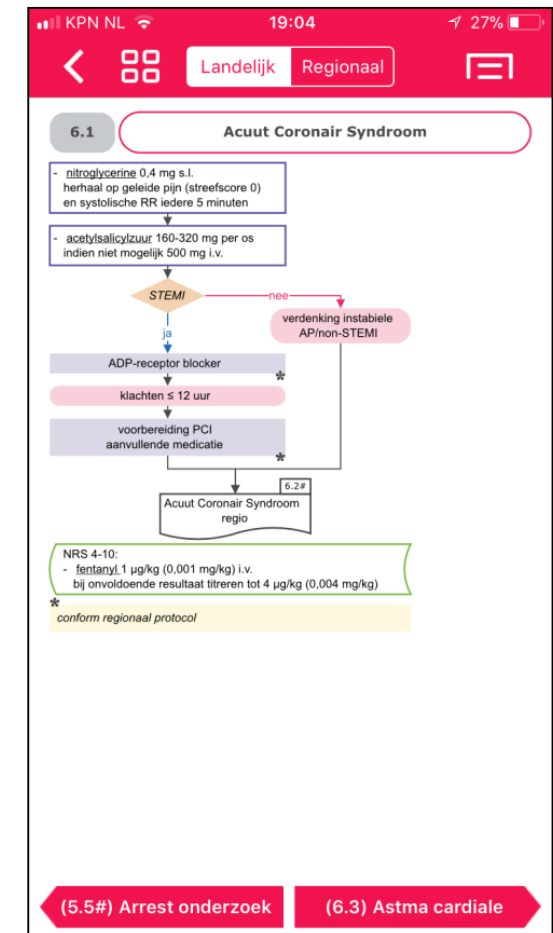
Under conditions: regional protocols in app

Uniformity in implementation and operations.

All services using the national ambulance protocol

Chain partners conform sight to the national protocol  
Association Medical Association Leaders ambulance care,  
training, scientific board

Testability of the branch



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NVMMA  
Nederlandse Vereniging van  
Medisch Managers Ambulancezorg



# Ambulance care process 2018





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